



TERMS & CONDITIONS

DESCRIPTION OF SERVICES PROVIDED BY PORTAL WWW.TRIPIC.INFO

TRIPIC.INFO is a portal website that provides you with information regarding furnished and serviced apartments, villas, and other types of accommodation located throughout the World. TRIPIC.INFO also provide you with travel tips and special offers for accommodation, activities, restaurants or bars located throughout the World. The content of the pages of this website is for your general information and use only. The content is subject to change without notice.

Operator of the TRIPIC.INFO portal is [Frelsi s.r.o.](#) , company ID: CZ05605385

By using website TRIPIC.INFO and it's services, you fully agree and accept it's terms, conditions and notices, stated herein.

BOOKING PROCESSES

You can book any of provided services of TRIPIC.INFO online by email.

For accommodation service of TRIPIC.INFO there is min. booking time 72 hours, before check-in. At the moment when you book the accommodation service of TRIPIC.INFO there must be paid full amount of the final price of your booking, so your order can be confirmed.

Cancellation policy for accommodation service:

Cancellation more than 30 days before check-in we will refund you full amount of your booking.

Cancellation less than 30 days before check-in the full amount of your booking will not be refunded.

If operator of TRIPIC.INFO will not receive the total amount for your booking within 48 hours before your arrival, your reservation will be canceled.

If you will pay via bank transfer it is necessary you send to operator of TRIPIC.INFO confirmation of the payment for your booking.

For the other services of TRIPIC.INFO there is min. booking time 48 hours, before using the service.

At the moment when you book the service of TRIPIC.INFO there must be paid full amount of the final price of your booking, so your order can be confirmed.

Cancellation policy for the other services:

Cancellation more than 5 days before using booked and paid service, we will return full amount of your booking.

Cancellation less than 5 days before using booked and paid service, the full amount of your booking will not be returned. If operator of TRIPIC.INFO will not receive the total amount for your booking within 48 hours before your order of the service should be used, your reservation will be canceled..

If you will pay via bank transfer it is necessary you send to operator of TRIPIC.INFO confirmation of the payment.

User will receive a final confirmation notice by Email, which is the acceptance of the booking demand.

PAYMENT FOR YOUR ORDER - BOOKING

Payment for your order of services of TRIPIC.INFO portal can be done via PayPay, via Bank transfer, or by cash.

EXTERNAL LINKS

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TRIPIC.INFO strives to ensure that information provided by accommodation providers are accurate and properly displayed. TRIPIC.INFO only act as an intermediate between you and the provider of furnished and serviced apartments, villas, and providers of the restaurants, bars and leisure activity services. TRIPIC.INFO cannot be held liable for any problems regarding payment, booking, accommodation or similar.

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As a condition of your use of TRIPIC.INFO, you are not allowed to use the Services for purpose that is unlawful or prohibited by these terms, conditions, and notices.

You are not allowed to use the TRIPIC.INFO Services in any manner that could damage, disable, overburden, or impair the TRIPIC.INFO website, or interfere with any other party's use and enjoyment of the Services. You may not obtain or attempt to obtain any materials or information through any means not intentionally made available through the Services.

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PRIVACY

All users of the TRIPIC.INFO portal are obliged to provide truthful information when using and must keep this up to date.

The operator of the portal TRIPIC.INFO will protect all information sent by the users upon registration in compliance with the personal data protection law of the Czech Republic.

The user grants the operator consent to use data published by them in connection with the operations of the TRIPIC.INFO portal.

The user agrees to provide their information (full name, address, contact details etc) to the operator in case of any complain regarding provided service, and also in rare cases where the operator is obliged to provide this data to official government bodies of the Czech Republic.

Users' personal data will not be divulged to third parties.

The user has the right to request by email the amendment or deletion of their personal data from the TRIPIC.INFO portal at any time.

CANCELATION AND COMPLAIN

In case of a complain or cancelation of the TRIPIC.INFO service please contact us on tripic.info@gmail.com with full details. Subsequently, we will inform you on how to proceed.

TRIPIC.INFO reserves the right to cancel –in whole or in part – the aforesaid reservation due to acts of the Owner, God, or force majeure, with prior written notice to User.

FINAL PROVISIONS

All terms and conditions of the portal TRIPIC.INFO is governed by the laws of the Czech Republic. TRIPIC.INFO reserves the right to modify the conditions of use of the portal any time.

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